

Quality Policy

The main objective of Giellepi SpA's Quality Policy is:

“Achieving, through the continuous research of a high-level Quality of the products and services offered, the highest customer satisfaction in respect of their explicit and implicit requirements and expectations”.

The organisation has identified the following key points as base of its activities:

Quality: continuous improvement, both as a starting point and a driving force, constantly adapting company performance to customer expectations.

Quality scope is to provide constant support at every stage of the company's life acting as a tool through which:

- supply products that consistently meet and ensure the market's requirements for safety and satisfaction, in compliance with the applicable mandatory requirements;
- improve the processes carried out in full compliance with the UNI EN ISO 9001:2015 standard and the different regulations of the reference sector in which Giellepi operates.

Flexibility: the aptitude to promptly respond to the requests of a more and more demanding and changing market, to cooperate with customers and to anticipate their expectations and future needs.

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Suppliers: the relentless selection of qualified suppliers as we believe that a high-quality product has to be manufactured starting from high-quality raw materials.

Employees: Management's commitment to invest on people's training by involving and empowering the staff, so that each employee can carry out his or her work on their own and everyone is aware of the role that his or her activity plays to the achievement of Quality goals.

Seregno, 29 August 2023

General Management

